FEEDBACK ANALYSIS REPORT

MAHATMA GANDHI UNIVERSITY, NALGONDA

FEEDBACK ANALYSIS REPORT

The Feedback is collected from the various stakeholders of the Mahatma Gandhi University, Nalgonda – Teachers, Students, Alumni and Employers (of the students & alumni of MGU).

I. TEACHER FEED BACK ANALYSIS

An Online Feedback Form is put on the University Website. All the teachers working in the Mahatma Gandhi University, Nalgonda, are requested to fill the Feedback form through whats app group and emails. The valuable feedback given by the teachers is summarized, analysed and interpreted. The same is used for the plan of action to be initiated. The following is the brief report of the analysis of the Teachers Feedback:

The Feedback is sought on the following aspects:

S.No	Aspect on which Feedback is sought	Type of Question	Option	Option	Option	Option	Option
	Work Environment	MCQ*	E*	VG*	G*	AVG*	P*
	Welfare Measures	MCQ	E	VG	G	AVG	P
	Timely Salary	MCQ	E	VG	G	AVG	P
	Leaves	MCQ	E	VG	G	AVG	P
	IT Facilities	MCQ	E	VG	G	AVG	P
	Sports Facilities	MCQ	E	VG	G	AVG	P
	Celebration of important days / Events	MCQ	E	VG	G	AVG	P
	Medical Facilities	MCQ	E	VG	G	AVG	P
	Grievance Redressal	MCQ	E	VG	G	AVG	P
	Curricula developed and implemented at MGU have relevance to the local, national, regional and global developmental needs.	MCQ	YES	NO	DON'T KNOW / CAN'T SAY	-	-
	There are well defined Programme Outcomes (POs), Programme Specific Outcomes (PSOs) and Course Outcomes (COs) for the Programmes Offered by the University.	MCQ	YES	NO	DON'T KNOW / CAN'T SAY	-	-
	Curricula developed and implemented are reviewed / revised frequently.	MCQ	YES	NO	DON'T KNOW / CAN'T SAY	-	-
	The Courses developed and implemented by MGU	MCQ	YES	NO	DON'T KNOW /	-	-

	have focus on employability / entrepreneurship / skill development				CAN'T SAY		
	Choice Based Credit System is implemented by MGU	MCQ	YES	NO	DON'T KNOW / CAN'T SAY	-	-
	MGU integrates cross-cutting issues relevant to Professional Ethics, Gender, Human Values, Environment and Sustainability into the Curriculum	MCQ	YES	NO	DON'T KNOW / CAN'T SAY	-	-
	Value-added Courses for imparting transferable and life skills are offered by MGU	MCQ	YES	NO	DON'T KNOW / CAN'T SAY	-	-
	Students pursuing Programme in the Department undertake field Projects / Research Projects / Internships	MCQ	YES	NO	DON'T KNOW / CAN'T SAY	-	-
	Any specific suggestion for improvement in about 50 words	Open Ended	-	-	-	-	-

MCQ* – Multiple Choice Question; E* – Excellent; VG* – Very Good; G* – Good; Avg* – Average; P* - Poor

S.No	Aspect on which Feedback is sought	Excellent	Very Good	Good	Average	Poor	Total
1.	Work Environment	46	22	8	1	2	79
2.	Welfare Measures	31	27	13	6	2	79
3.	Timely Salary	61	6	6	3	3	79
4.	Leaves	42	15	15	7	0	79
5.	IT Facilities	35	22	17	4	1	79
6.	Sports Facilities	40	21	14	2	2	79
7.	Celebration of important days / Events	59	9	9	2	0	79
8.	Medical Facilities	23	23	19	11	3	79
9.	Grievance Redressal	25	24	19	10	1	79
	Aspect on which Feedback is sought	**Yes**	**No**	**Don't Know / Can't**			

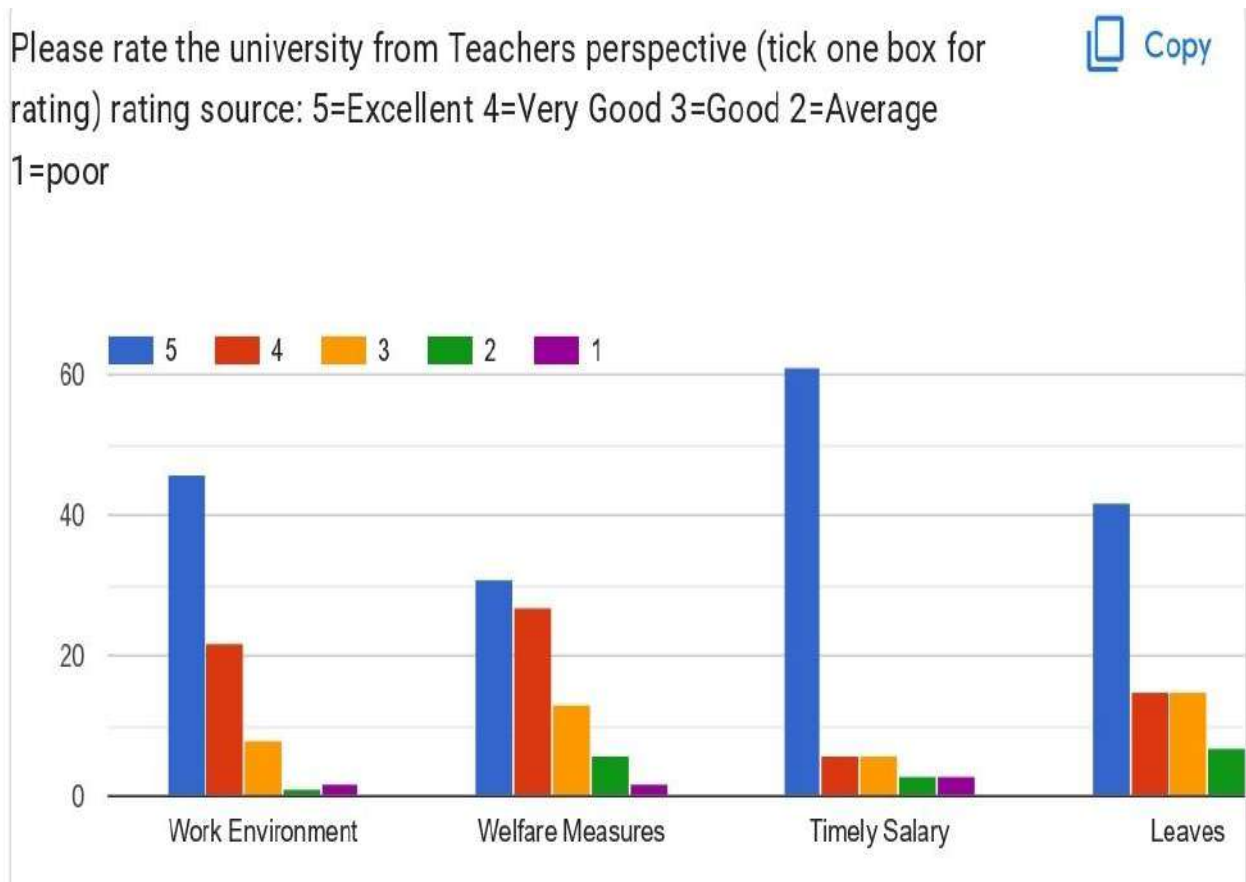| No.	Statement			Say			
10.	Curricula developed and implemented at MGU have relevance to the local, national, regional and global developmental needs.	75	2	2	-	-	79
11.	There are well defined Programme Outcomes (POs), Programme Specific Outcomes (PSOs) and Course Outcomes (COs) for the Programmes Offered by the University.	76	1	2	-	-	79
12.	Curricula developed and implemented are reviewed / revised frequently.	72	6	1	-	-	79
13.	The Courses developed and implemented by MGU have focus on employability / entrepreneurship / skill development	75	3	1	-	-	79
14.	Choice Based Credit System is implemented by MGU	78	0	1	-	-	79
15.	MGU integrates cross-cutting issues relevant to Professional Ethics, Gender, Human Values, Environment and Sustainability into the Curriculum	74	2	3	-	-	79
16.	Value-added Courses for imparting transferable and life skills are offered by MGU	73	2	4	-	-	79
17.	Students pursuing Programme in the Department undertake field Projects / Research Projects / Internships	75	4	0	-	-	79

Source: Primary Data

The following is the analysis of the feedback of the Teachers. 79 teachers have responded.

- ➢ Work Environment: 96 percent of the teacher respondents opine that work environment at MGU is Good;
- ➢ Welfare Measures: 90 percent of the teacher respondents said that MGU implements welfare measures;
- ➢ Timely Salary: 92 percent of the teacher respondents feel that at MGU Timely Salaries are paid;

- ➢ Leaves: 91 percent of the teacher respondents felt that sufficient leaves are granted;
- ➢ IT Facilities: 94 percent of the teacher respondents felt that IT facilities provided by MGU are good;
- ➢ Sports Facilities: 95 percent of the teacher respondents feel that the Sports Facilities at MGU are good;
- ➢ Celebration of important days / Events: 97 percent of the teacher respondents said that MGU celebrates all important days / Events;
- ➢ Medical Facilities: 82 percent of the teacher respondents said that good medical facilities are provided at MGU;

- ➢ Grievance Redressal: 86 percent of the teachers respondents opined that there is a good Grievance Redressal Mechanism at MGU.

The following is the Graphical analysis of the teacher responses

Please rate the university from Teachers perspective (tick one box for rating) rating source: 5=Excellent 4=Very Good 3=Good 2=Average 1=poor

Curricula developed and implemented at MGU have relevance to the local, national, regional and global developmental needs.
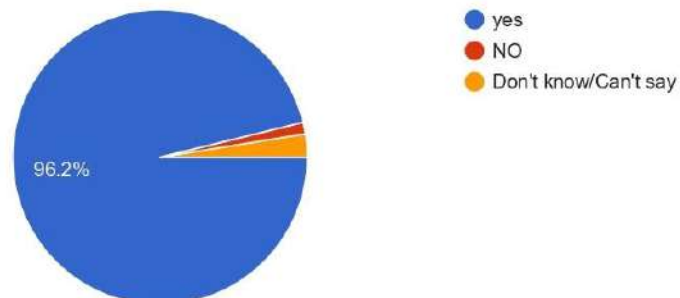
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79 responses
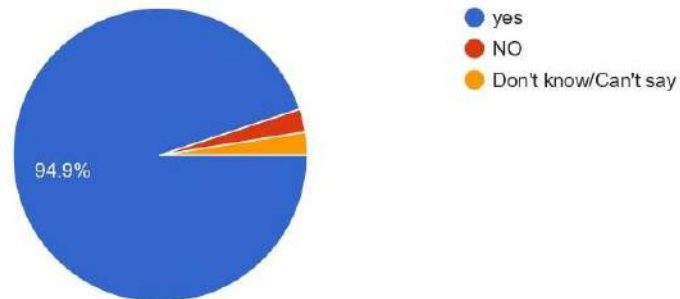
- yes
- NO
- Don't know/Can't say

94.9%

There are well defined Programme Outcomes (POs), Programme Specific Outcomes (PSOs) and Course Outcomes (COs) for the Programmes Offered by the University
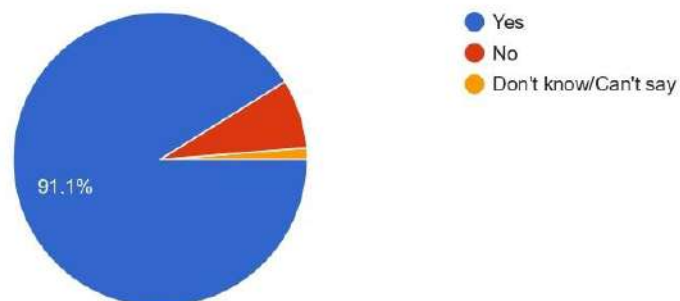
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79 responses

- yes
- NO
- Don't know/Can't say

96.2%

Curricula developed and implemented are reviewed / revised frequently

Copy

79 responses

- Yes
- No
- Don't know/Can't say

91.1%

The Courses developed and implemented by MGU have focus on employability / entrepreneurship / skill development

Copy

79 responses
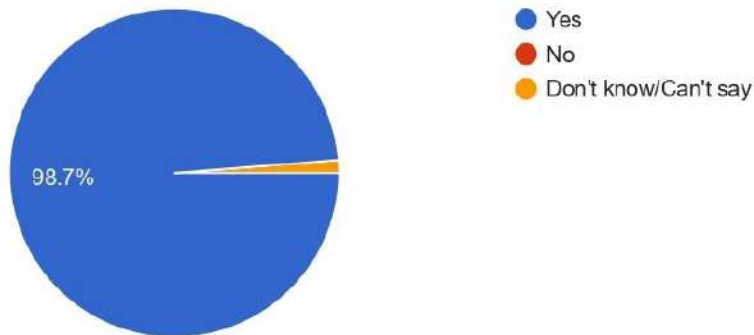

- Yes
- No
- Don't know/Can't say

94.9%
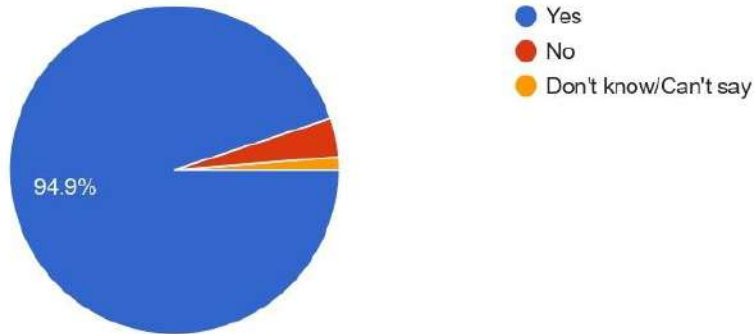
Choice Based Credit System is implemented by MGU
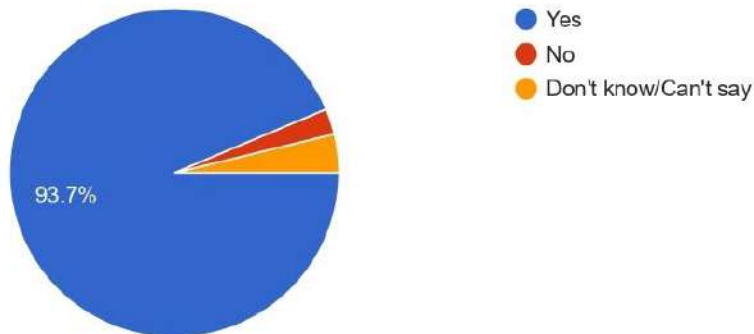
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79 responses

- Yes
- No
- Don't know/Can't say

98.7%

MGU integrates cross-cutting issues relevant to Professional Ethics, Gender, Human Values, Environment and Sustainability into the Curriculum
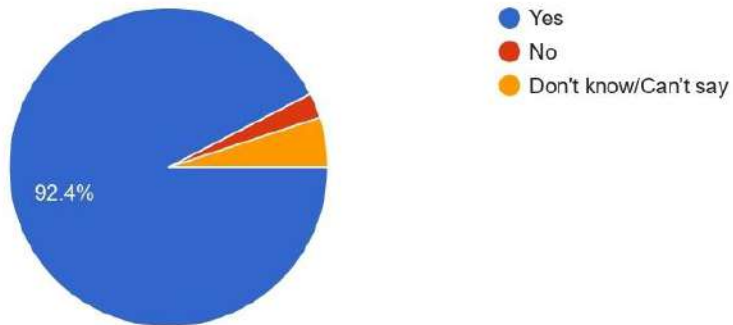
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79 responses

- Yes
- No
- Don't know/Can't say

93.7%

Value-added Courses for imparting transferable and life skills are offered by MGU   Copy

79 responses

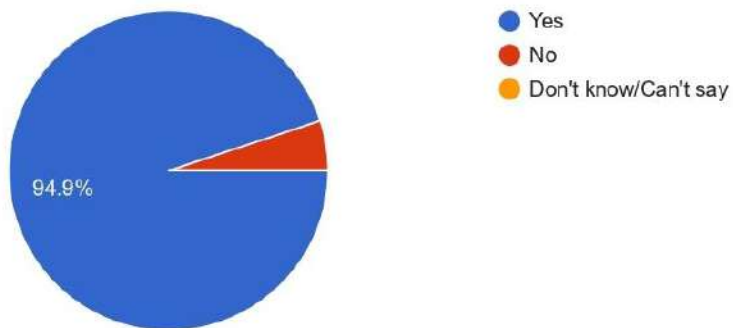- Yes
- No
- Don't know/Can't say

92.4%

Students pursuing Programme in the Department undertake field projects / research projects / internships   Copy

79 responses

- Yes
- No
- Don't know/Can't say

94.9%

Suggestions for Improvement: The Teacher respondents have given the following suggestions for the improvement:

- ➢ Industry-Academia relations have to be improved;
- ➢ New Programmes have to be started;
- ➢ E-governance has to be implemented for ease of work;
- ➢ Plastic usage on campus has to be banned;
- ➢ Career & Placement Cell has to be strengthened;
- ➢ Research Endeavours have to be supported;
- ➢ Grievance Redressal Mechanism has to be improved;
- ➢ Improve medical facilities;
- ➢ Implement welfare measures for the teachers.

Initiatives of the University: Based on the feedback and suggestions given by the teachers, the University has initiated the following:

- ➢ The University has entered into MoUs / MoAs with CMET, TASK, Osmania University, OUTBI, ICAI, ICSI, MSN Group of Companies, SmartIMS, TechIntelli, KIMS-Narketpally, 12th Batallion, etc.
- ➢ MGU has started M.A. History & Tourism, M.A. Telugu, M.A. Development Studies and M.Sc. Botany Programmes. It has plans to start few more Programmes in the near future;
- ➢ Implementation of the E-governance is initiated;
- ➢ Usage of single use Plastic is banned on the University Campus;
- ➢ Coaching Cell for Competitive Coaching is given funds for conducting the coaching classes and the University is willing further strengthen the Career & Placement Cell;
- ➢ MGU is implementing well framed Research Promotion Policy and has plans to further strengthen the Research Endeavours;
- ➢ Online Grievance Redressal Portal is started to address the issues;
- ➢ Steps are initiated for the upgrading of the Health Centre. Further, MoUs are entered with 12th Batallion for getting the access for the Health Facilities available in their Campus and with KIMS, Narketpally for the better management of the Health Centre at MGU.
- ➢ The policy of the reimbursement to the extent of Rs.7,500/- towards the Premium paid for the Health Insurance is being implemented for the Regular Teaching / Non-teaching staff.
- ➢ The University has plans for implementing Group Health Insurance Scheme and NPS for Contract Faculty;
- ➢ The University has initiated for the formation of the Employee Credit Cooperative Society;
- ➢ The University is already implementing the ESI facility for all the outsourcing Employees.

II. STUDENT FEEDBACK ANALYSIS

An Online Feedback Form is put on the University Website. All the students studying various Programmes in the Campus Colleges are requested to fill the Feedback form. The valuable feedback given by the Students is summarized, analysed and interpreted. The same is used for the plan of action to be initiated. The following is the brief report of the analysis of the Student Feedback:

The Feedback is sought on the following aspects:

S.No	Aspect on which Feedback is sought	Type of Question	Option	Option	Option	Option	Option
1.	Relevance of the Course to the Subject	MCQ*	P*	S*	G*	VG*	E*
2.	Extent of the Inclusion of the latest developments into the Syllabus of the Course	MCQ*	P*	S*	G*	VG*	E*
3.	Organisation of the Syllabus	MCQ*	P*	S*	G*	VG*	E*
4.	Balance between the various aspects of the Course (e.g., Practical / Theory / Computation, etc.)	MCQ*	P*	S*	G*	VG*	E*
5.	Overall rating of the Syllabus of the Course	MCQ*	P*	S*	G*	VG*	E*
6.	Punctuality of the Teacher	MCQ*	P*	S*	G*	VG*	E*
7.	Teacher's Knowledge of the Course Content	MCQ*	P*	S*	G*	VG*	E*
8.	Clarity of thought and expression of the teacher	MCQ*	P*	S*	G*	VG*	E*
9.	Ability of the Teacher to make you think / enquire	MCQ*	P*	S*	G*	VG*	E*
10.	Ability of the Teacher to manage the Class	MCQ*	P*	S*	G*	VG*	E*
11.	Interaction between the student and the teacher	MCQ*	P*	S*	G*	VG*	E*
12.	The manner in which the syllabus was covered by the teacher	MCQ*	P*	S*	G*	VG*	E*
13.	Overall rating of the teacher	MCQ*	P*	S*	G*	VG*	E*
14.	Feed Back of the Department	MCQ*	P*	S*	G*	VG*	E*
a.	Conduct of Student Seminar	MCQ*	P*	S*	G*	VG*	E*
b.	Conduct of Guest Lectures	MCQ*	P*	S*	G*	VG*	E*

c.	Class Room Facilities	MCQ*	P*	S*	G*	VG*	E*
d.	Teaching aids such as Projectors etc.	MCQ*	P*	S*	G*	VG*	E*
e.	Laboratory facilities (for practical Courses)	MCQ*	P*	S*	G*	VG*	E*
f.	Library Facilities	MCQ*	P*	S*	G*	VG*	E*
g.	Utilities (e.g. drinking water, toilets etc.) in the department	MCQ*	P*	S*	G*	VG*	E*
h.	Overall Classroom experience	MCQ*	P*	S*	G*	VG*	E*
i.	Response of the supporting staff of the department	MCQ*	P*	S*	G*	VG*	E*
15.	Feedback on the College Infrastructure	MCQ*	P*	S*	G*	VG*	E*
a.	Games and Sport Activities	MCQ*	P*	S*	G*	VG*	E*
b.	Extracurricular activities	MCQ*	P*	S*	G*	VG*	E*
c.	Functioning of the Placement Cell	MCQ*	P*	S*	G*	VG*	E*
d.	Internet / WiFi Facility	MCQ*	P*	S*	G*	VG*	E*
e.	Overall functioning / responsiveness	MCQ*	P*	S*	G*	VG*	E*
f.	Examination System	MCQ*	P*	S*	G*	VG*	E*
g.	Hostel & Mess facility	MCQ*	P*	S*	G*	VG*	E*
h.	Overall learning environment	MCQ*	P*	S*	G*	VG*	E*

MCQ* – Multiple Choice Question; P* – Poor; S* – Satisfactory; G* – Good; VG* – Very Good; E* - Excellent

The following is the graphical analysis of the student feedback

Total 1409 students have submitted their online Feedback. 97 students are from University College of Commerce and Business Management, 145 students are from University College of Arts & Social Sciences, 333 students are from University College of Science and 829 students are from University College of Engineering and Technology. Maximum number of students have given positive responses about the Curriculum implemented, Teaching-Learning experience, general facilities in the class room, department & College and with regard to Infrastructure in the University.
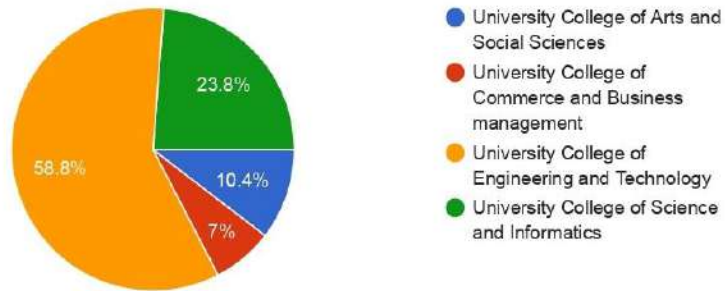
Student Feed back

1,409 responses

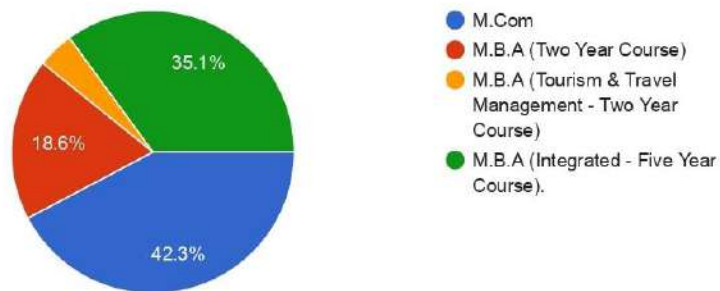Publish analytics

College

Copy

1,409 responses

- University College of Arts and Social Sciences
- University College of Commerce and Business management
- University College of Engineering and Technology
- University College of Science and Informatics

23.8%
58.8%
10.4%
7%

University College of Commerce and Business management

Department

Copy

97 responses

- M.Com
- M.B.A (Two Year Course)
- M.B.A (Tourism & Travel Management - Two Year Course)
- M.B.A (Integrated - Five Year Course).

35.1%
18.6%
42.3%

University College of Arts and Social Sciences

Department

145 responses
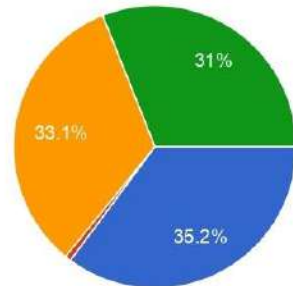
- ● MA English
- ● MA Economics
- ● MSW
- ● MA Telugu
- ● MA History and tourism

University College of Science and Informatics

Department

333 responses
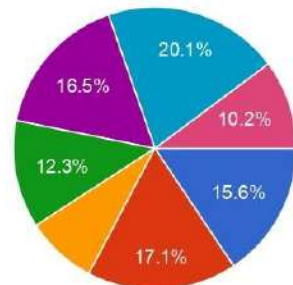
- ● M.Sc. Bio-Chemistry
- ● M.Sc. Bio-Technology
- ● M.Sc. Organic Chemistry
- ● M.Sc. Integrated Pharmaceutical Chemistry (5 Year)
- ● M.Sc. Mathematics
- ● M.Sc. Physics
- ● M.Sc. Geology

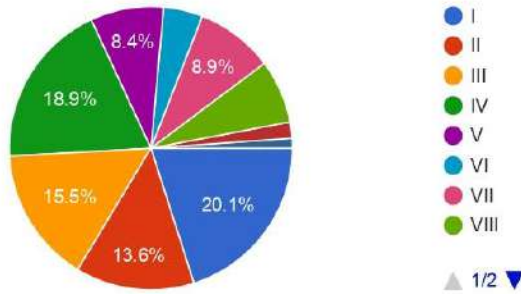University College of Engineering and Technology

Department

829 responses
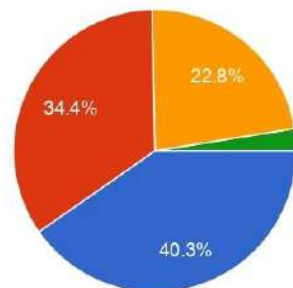
- ● Computer Science and Engineering
- ● Electronics and Communications Engineering
- ● Electrical and Electronics Engineering
- ● Master of Computer Applications(MCA)
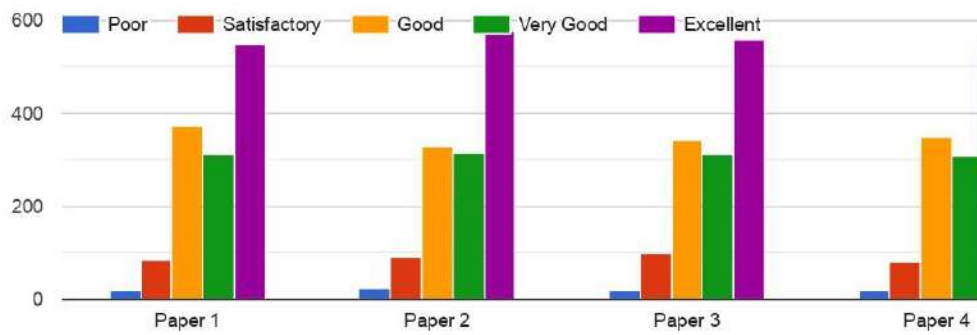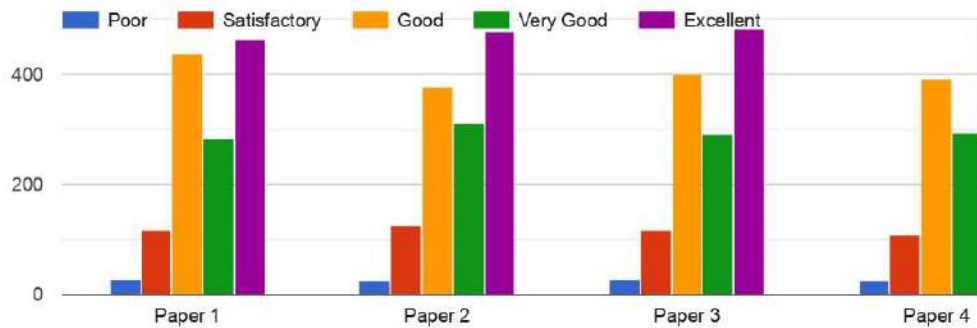
Semester

Semester

1,409 responses

- I
- II
- III
- IV
- V
- VI
- VII
- VIII

▲ 1/2 ▼

Feed back on the course

Relevance of the course to the subject

- Poor
- Satisfactory
- Good
- Very Good
- Excellent

Extent of the inclusion of latest developments into the syllabus of the course

- Poor
- Satisfactory
- Good
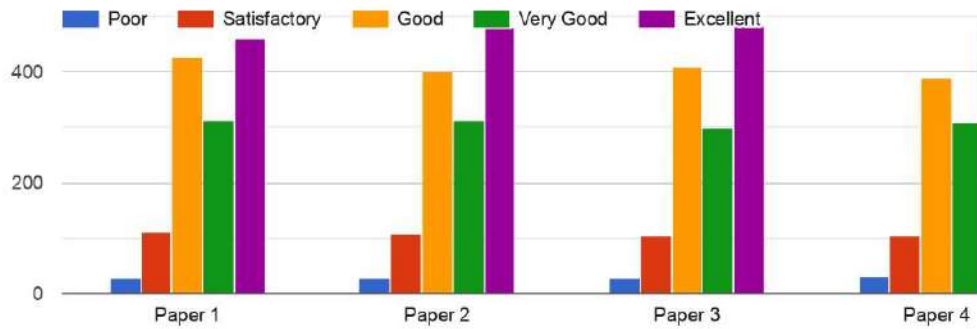- Very Good
- Excellent

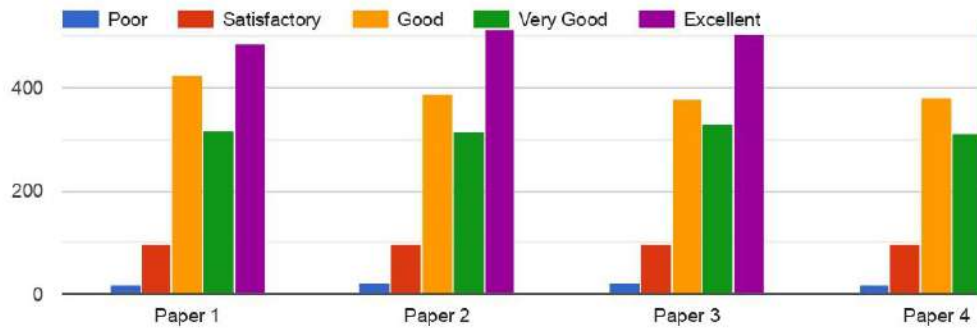## Organisation of the syllabus   📋 Copy

Balance between the various aspects of the course (e.g. Practical/Theory/Computation, etc.)   📋 Copy
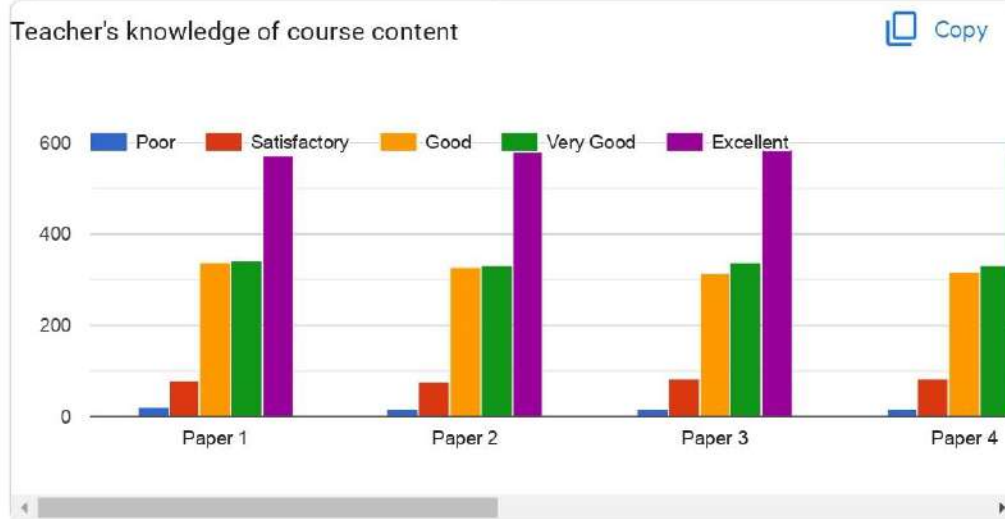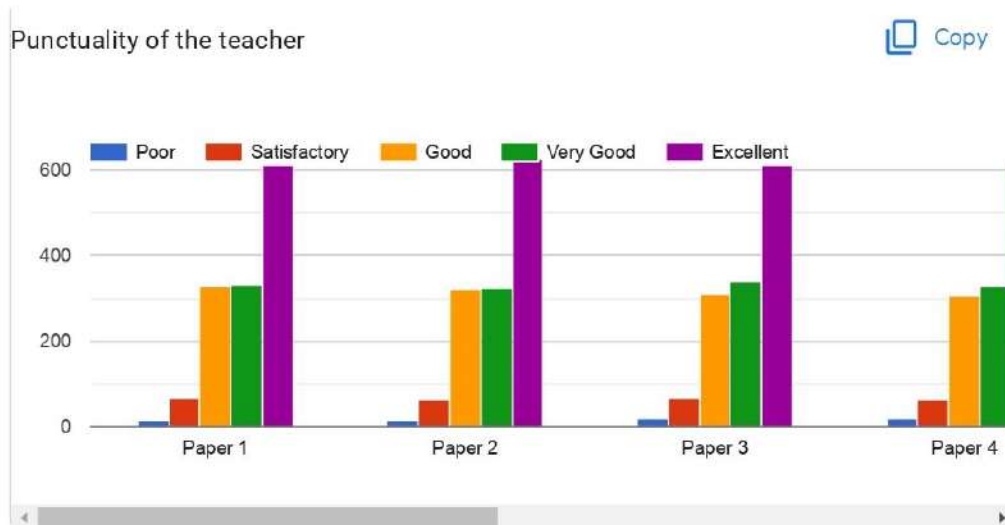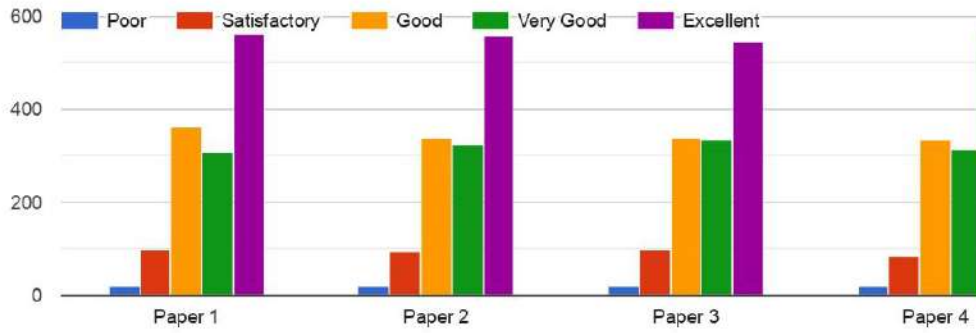

Overall rating of the syllabus of the course   📋 Copy

Feed back on the Teacher(s)

Punctuality of the teacher   📋 Copy

Teacher's knowledge of course content   📋 Copy

Clarity of thought and expression of the teacher   Copy

Legend: Poor, Satisfactory, Good, Very Good, Excellent
Categories: Paper 1, Paper 2, Paper 3, Paper 4

Ability of the teacher to make you think/enquire   Copy

Legend: Poor, Satisfactory, Good, Very Good, Excellent
Categories: Paper 1, Paper 2, Paper 3, Paper 4

Ability of teacher to manage the class   Copy

Legend: Poor, Satisfactory, Good, Very Good, Excellent
Categories: Paper 1, Paper 2, Paper 3, Paper 4

Interaction between the students and the teacher   🗐 Copy

The manner in which the syllabus was covered by the teacher   🗐 Copy

Overall rating of the teacher   🗐 Copy

Feedback on the Department

Feedback on the College Infrastructure

Google Forms

III. ALUMNI FEEDBACK ANALYSIS

An Online Feedback Form is put on the University Website. The Alumni of the University, through the whats app group, are requested to fill the Feedback form. The valuable feedback given by the Alumni is summarized, analysed and interpreted. The same is used for the plan of action to be initiated. The following is the brief report of the analysis of the Student Feedback:

The Feedback is sought on the following aspects:

S.No	Aspect on which Feedback is sought	Type of Question	Option	Option	Option	Option	Option
1.	Have you published any research/ technical papers after passing out? If yes, kindly furnish details here.	Open ended	-	-	-	-	-
2.	Are you referring any research/ technical papers in your profession? If yes, kindly furnish details here.	Open ended	-	-	-	-	-
3.	Are you involved in any research? If yes, kindly furnish details here.	Open ended	-	-	-	-	-
4.	Have you attended any seminars / workshops after passing out? If yes, kindly furnish details here.	Open ended	-	-	-	-	-
5.	Have you enrolled in any Programme after passing out from MGU? If yes, please furnish the details.	Open ended	-	-	-	-	-
6.	Have you received any award / recognition in your professional career? If yes, kindly furnish details here.	Open ended	-	-	-	-	-
7.	Do you agree - Knowledge gained while at Mahatma Gandhi University, Nalgonda has helped you to become successful in your career/ profession?	MCQ*	Yes	No	Can't say	VG*	E*
8.	Do you agree- Education at Mahatma Gandhi University has cultivated consideration for ethical practices, concern for society and sensitivity for environment.	MCQ*	Yes	No	Can't say	-	-
9.	In your opinion, how do you rate the academic ambience at Mahatma Gandhi University,Nalgonda compared to that of your peers from other Universities?	MCQ*	EG*	G*	N*	Avg*	BAvg*
10.	Will you recommend your	MCQ*	Yes	No	Can't	-	-

			P*	S*	G*	VG*	E*
	relatives / friends to get enrolled at MGU?*				say		
11.	Do you have any suggestion regarding curriculum? If yes, kindly furnish details here.	Open Ended	P*	S*	G*	VG*	E*
12.	Please let's know in what way you would like to associate with the University/department	Tick	-	-	-	-	-
a.	Project	Tick	-	-	-	-	-
b.	Training to the Faculty & Students	Tick	-	-	-	-	-
c.	Expert Lecture / Workshops	Tick	-	-	-	-	-
d.	Consultancy	Tick	-	-	-	-	-
e.	Industrial Visits	Tick	-	-	-	-	-
f.	Placement	Tick	-	-	-	-	-
g.	Industrial Linkages	Tick	-	-	-	-	-
h.	R & D	Tick	-	-	-	-	-
i.	Counselling	Tick	-	-	-	-	-
j.	Don't / Can't Say	Tick	-	-	-	-	-
13.	Any Suggestions (Please Specify)	Open ended	-	-	-	-	-

MCQ* – Multiple Choice Question; EG* – Extremely Good; G* – Good; N* – Neutral; AVG* – Average; BAvg* - Below Average
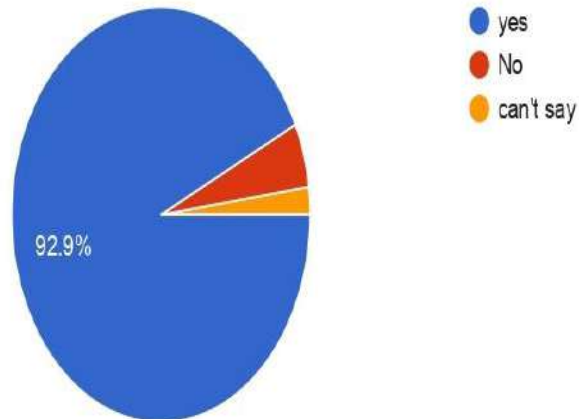
The following is the graphical analysis of the student feedback

Mahatma Gandhi University, Nalgonda is very happy to receive positive responses from the Alumni. We are delighted to know that the Alumni wishes to associate with the MGU in one form or the other.

13. Do you agree - Knowledge gained while at Mahatma Gandhi University, Nalgonda has helped you to become successful in your career/ profession?   Copy
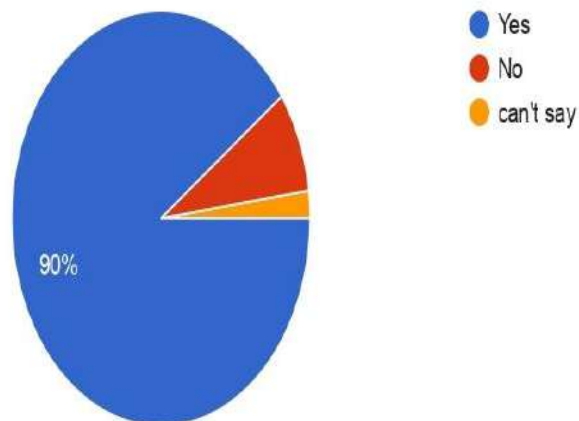
140 responses

- yes
- No
- can't say

92.9%

14. Do you agree- Education at Mahatma Gandhi University has cultivated consideration for ethical practices, concern for society and sensitivity for environment.   Copy

140 responses

- Yes
- No
- can't say

90%
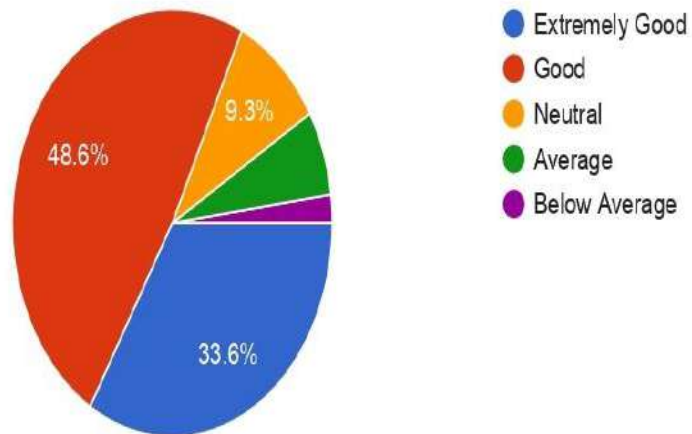
15. In your opinion, how do you rate the academic ambience at Mahatma Gandhi University,Nalgonda compared to that of your peers from other Universities?   Copy
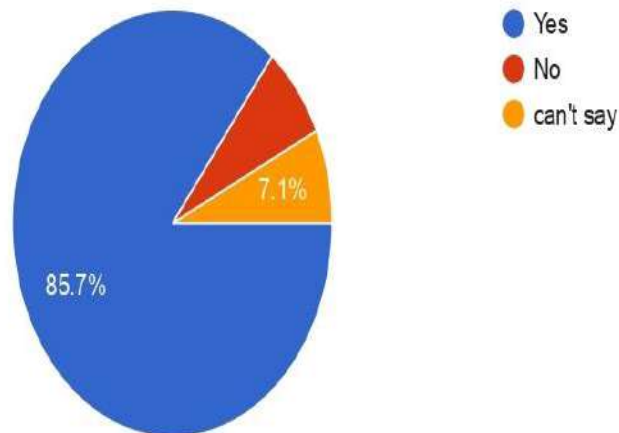
140 responses

- Extremely Good
- Good
- Neutral
- Average
- Below Average

16. . Will you recommend your relatives / friends to get enrolled at MGU?   Copy

140 responses

- Yes
- No
- can't say

18. Please let's know in what way you would like to associate with the University/department   📋 Copy

140 responses

- Project
- Training to the faculty & Stud...
- Expert Lecture/Workshops
- Consultancy
- Industrial Visits
- Placement
- Industrial Linkages
- R & D

△ 1/2 ▼

Pie chart labels: 17.9%, 20.7%, 15%, 12.1%, 15%, 8.6%
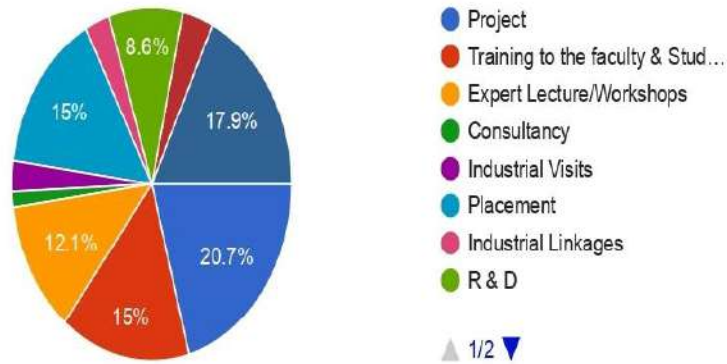
19. Any Suggestions (Please Specify)   📋 Copy

67 responses

Bar chart showing: 24 (35.8%), with multiple 1 (1.5%) and 2 (3%) bars. X-axis labels: ".", "Don't let studen...", "MGU good univ...", "Nathing", "No always goo...", "Nope", "Overall Good U...", "Practical sessio...", "To encourage s...", "Waste University"
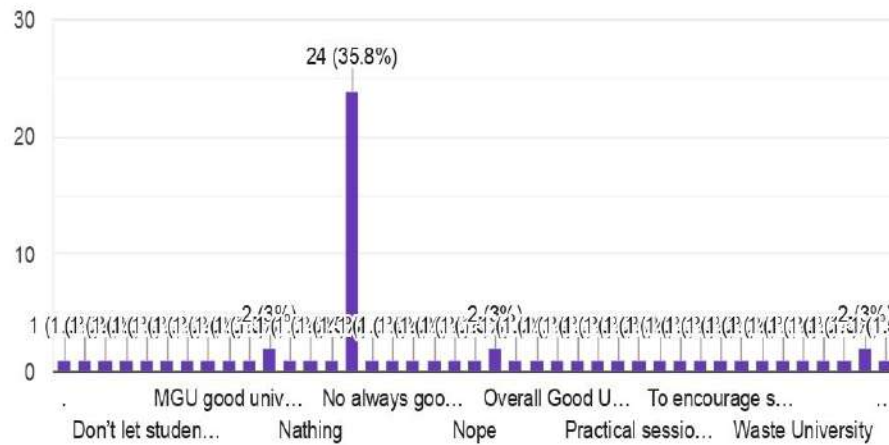
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Google Forms

IV. EMPLOYER FEEDBACK ANALYSIS

An Online Feedback Form is put on the University Website. The Alumni of the University, through the whats app group, are requested to fill the Feedback form. The valuable feedback given by the Alumni is summarized, analysed and interpreted. The same is used for the plan of action to be initiated. The following is the brief report of the analysis of the Student Feedback:

The Feedback is sought on the following aspects:

S. No	Aspect on which Feedback is sought	Type	Option	Option	Option	Option	Option
1.	How satisfied are you with the MGU student/s work performance in each of these areas:	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
a.	General Communication Skills	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
b.	Developing Practical Solutions to Work Place Problems	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
c.	Working as part of a team	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
d.	Creative in response to work place challenges	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
e.	Their Planning and Organisation Skills	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
f.	Self-motivated and taking on appropriate level of responsibility	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
g.	Open to new ideas and learning new techniques	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
h.	Using technology and work place equipment	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
i.	Ability to contribute to the goal of the organisation	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
j.	Technical Knowledge / Skill	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
k.	Ability to manage / leadership qualities	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
l.	Innovativeness, creativity	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
m.	Relationship with Seniors / Peers / Subordinates	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
n.	Involvement in Social Activities	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
o.	Ability to take up extra responsibility	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
p.	Obligation to work beyond schedule if required	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
2.	On a scale, how do you rate your overall satisfaction with the Curriculum developed and implemented by MGU?	MCQ*	Far from satisfied	Not satisfied	Satisfied	Happy	Very Happy
3.	Would you like to recruit more MG University students?	MCQ*	Yes	No	Don't Know/Can't Say	-	-

Would you refer us to other organization(s)?	MCQ*	Yes	No	Don't Know/Can't Say	-	-
Please feel free to speak in confidence with our staff about any aspects of the program or students' performance.(Name,Position,Company/Organization)	Open Ended	-	-	-	-	-
Any suggestions(Please specify)	Open Ended	-	-	-	-	-

MCQ* – Multiple Choice Question

The following is the graphical analysis of the Employer feedback

Would you like to recruit more MG University students?

2 responses

100%

- YES
- NO
- Don't know/Can't say

Would you refer us to other organization(s)?

2 responses

50%

50%

- YES
- NO
- Don't know/Can't say